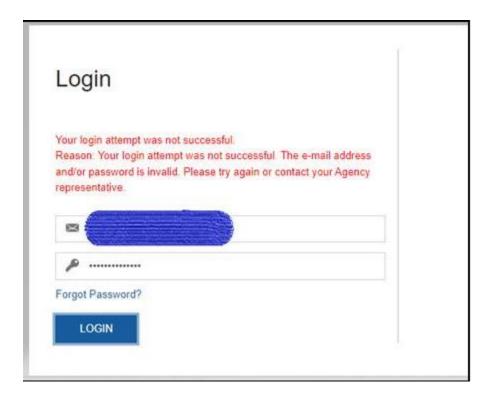
A: Please click "Forgot Password" and answer your secret questions to reset your password.

## Q: What can I do if I forgot my secret answer, or failed to log in the system three times?

A: After the third time failure, your account will be temporarily locked, and you cannot make any log-in attempts for a 30-minute period. Once your account is unlocked, please put the correct username (email address) and password. If you do not remember your password, you can reset the password by clicking "Forgot Password" and answering the 3 secret questions that you chose when you first set up the ERA account.

If you forget your password and secret answers, you must create a new ERA account with a different email address. Please remember your username, password, and secret answers. WE CANNOT ASSIST YOU in resetting your password.



0	Validation Error(s)
	You must correct the following error(s) before proceeding:
	<ul> <li>Your login attempt was not successful. The e-mail address and/or password is invalid. Please try again or contact your Agency representative.</li> </ul>
Bin	thplace?
Mo	ther's maiden name?
Fat	her's middle name?